

## **10 STEPS WE'LL TAKE TO PROPERLY CLEAN YOUR CARPET**

**Step 1: Pre-Inspection:** Our technician will do a walk through inspection with you to identify soiling conditions, carpet construction and potential permanent stains.

**Step 2: Pre-Vacuum:** Your carpet is pre-vacuumed to remove bonded, dry soil.

**Step 3: Furniture Moving:** Sofas, chairs and tables will be carefully moved. Larger pieces of furniture such as beds and dressers are left in place under our regular pricing structure. Furniture will be protected with disposable blocks and tabs.

**Step 4: Pre-Spray, Pre-Spot:** Traffic areas and spots are pre-treated.

**Step 5: Pre-Groom:** Your carpet will be pre-groomed with a carpet groomer or rotary cleaning machine (depending on soil level) to further loosen traffic area soil.

**Step 6: Extract and Rinse:** Once the soil has been loosened our state-of-the-art truck mounted hot water extraction cleaning process will thoroughly flush the carpet pile. Pressure and heat are regulated to prevent the carpet from being over-wet.

**Step 7: Neutralize:** The pH is balanced on every carpet and fabric cleaned. This is one of the most important steps according to the manufacturers of carpet. It is accomplished during the extract & rinse process or a post spray will be applied.

**Step 8: Post Spot Treatment:** If any spots are not removed during cleaning process, specialty spotting techniques are employed.

**Note:** Potential permanent stains, as identified by our technician, may not be removed.

**Step 9: Post Grooming:** The carpet pile is set in one direction to aid the drying process.

**Step 10: Post Inspection:** Please walk through your home or business to inspect the work. Please let us know that you are pleased by signing the service receipt.

Your carpet represents a significant investment in your home. And nothing protects the investment more than a thorough carpet cleaning by Truck Mount. The Carpet and Rug

**Institute recommends that carpet be cleaned a minimum of every 12 to 18 months before it shows soiling. Daily vacuuming is the most important cleaning activity, but deep Hot Water Extraction cleaning must be performed to remove stubborn or embedded soil. With the Truck Mount cleaning process abrasive dirt and soil is effectively and safely removed from your carpet.**